

Gynecology & Fertility Summit (GFS) – Refund Policy

Last Updated: 12 December 2025

This Refund & Cancellation Policy ("Policy") forms an integral part of, and must be read in conjunction with, the **GFS Terms & Conditions**. In the event of any inconsistency, the Terms & Conditions shall prevail. Capitalized terms not defined herein shall have the meanings assigned to them in the Terms & Conditions.

This Policy governs cancellations, substitutions, and refunds relating to registrations for the Gynaecology & Fertility Summit ("GFS"), organized jointly by Aspire Impact Solutions (AIS) and King's College Hospital Jeddah (KCHJ) (together, the "Organizers").

1) Scope of Application

This Policy applies exclusively to:

- a) Conference registration fees paid through the official GFS registration channels.
- b) Paid workshops, satellite symposia, or official add-on sessions, where applicable.

This Policy does **not** apply to:

- a) Travel, accommodation, visa fees, or other third-party costs arranged independently by participants.
- b) Services or products purchased outside the official GFS platforms.

2) General Payment & Refund Principles

- a) All registration fees are payable in advance and must be settled in full to confirm participation, in accordance with the Terms & Conditions.
- b) Approved refunds will be processed using the **original payment method** only.
- c) Any non-recoverable transaction, banking, or administrative fees charged by payment service providers may be deducted from the refundable amount.

3) Cancellation by the Participant

a) Submission of Cancellation Requests

- i) All cancellation requests must be submitted **in writing** to the official GFS contact email specified in the Terms & Conditions. The effective date of cancellation shall be the date on which the written request is received by the Organizers.

b) Refund Entitlement

Subject to Section 7 (Force Majeure), refunds will be granted as follows:

- i) **More than 30 calendar days before the event start date:** Eligible for a full refund of the registration fee, less applicable administrative or payment processing fees.
- ii) **Between 21 and 30 calendar days before the event start date:** Eligible for a partial refund of **50%** of the registration fee.
- iii) **Less than 21 calendar days before the event start date:** No refund shall be issued.

Failure to attend the conference without submitting a written cancellation request shall be treated as a **no-show** and shall not be eligible for any refund.

4) **Substitution of Participants**

Registered participants may nominate a substitute attendee at no additional cost, provided that:

- a) The substitution request is submitted in writing at least **five (5) business days** prior to the event start date; and
- b) The substitute meets the eligibility and professional requirements set out in the Terms & Conditions.

The Organizers reserve the right to reject substitutions that do not meet regulatory, accreditation, or eligibility criteria.

5) **Cancellation, Rescheduling, or Modification by the Organizers**

The Organizers reserve the right, at their sole discretion and in accordance with the Terms & Conditions, to:

- a) Modify the conference program, speakers, agenda, venue, or delivery format (in-person, virtual, or hybrid);
- b) Postpone, reschedule, or cancel the conference.

In the event of **full cancellation** of the conference by the Organizers (other than due to Force Majeure as defined below), registered participants shall be entitled to a **full refund** of the registration fee paid.

The Organizers shall not be liable for any indirect or consequential losses, including travel, accommodation, or visa-related expenses.

6) **Virtual or Hybrid Format Adjustments**

Where the conference is converted from an in-person format to a virtual or hybrid format:

- a) Registrations shall remain valid for access to the revised format; and
 - b) No refund shall be due solely as a result of such format change, unless otherwise required under applicable Saudi law.
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7) **Force Majeure (Saudi Law)**

Neither the Organizers nor participants shall be held liable for failure or delay in the performance of obligations under this Policy where such failure or delay results from events beyond reasonable control ("Force Majeure"), including but not limited to:

- a) Acts of God, natural disasters, epidemics, or pandemics.
- b) Governmental actions, regulations, or restrictions issued by Saudi authorities.
- c) War, terrorism, civil unrest, or national emergencies.
- d) Closure or unavailability of venues by competent authorities.
- e) Failure of utilities, transportation networks, or essential services.

If Force Majeure renders the conference impossible or unlawful to hold:

- f) The Organizers may cancel or reschedule the event without liability.
 - g) Refunds, if any, shall be determined in accordance with applicable Saudi laws and the extent to which costs are recoverable.
 - h) No compensation shall be payable for indirect or consequential losses.
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8) **Refund Processing Timelines**

- a) Approved refunds will be processed within **30 business days**, depending on the payment method and banking procedures.
 - b) The Organizers shall not be responsible for delays attributable to banks, card issuers, or payment service providers.
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9) **Governing Law & Jurisdiction**

This Policy shall be governed by and construed in accordance with the laws and regulations of the **Kingdom of Saudi Arabia**, and any disputes shall fall under the exclusive jurisdiction of the competent Saudi courts.

10) **Contact Information**

All cancellation and refund-related communications must be directed to:

Aspire Impact Solutions (AIS)

Jeddah, Saudi Arabia

Email: Admin@Aspire-Impact.com

By registering for GFS, you confirm that you have read, understood, and agreed to this Refund & Cancellation Policy and the Terms & Conditions.